



# System Maintenance

Successful businesses are built around complex business networks. When network problems arise, you need the peace of mind that they will be dealt with quickly and effectively with minimal impact on your organisation and its people.

Bronte offers clients a programme of ongoing support designed to deal with problems quickly and effectively. Ensuring minimal impact on your business is our priority.

There are a number of service levels to choose from, depending on the services you require. For many businesses, Bronte provides a complete programme of IT support, removing the need to employ qualified, expensive staff internally. In fact, many of our clients view Bronte as their very own IT department.

Bronte consultants visit client sites every month to perform an exhaustive IT health check. We ensure that all software applications benefit from the latest updates, including virus protection, and identify potential problems before they occur. We then provide a detailed report that includes an overview of all of the work we've undertaken.

Dedicated account managers are on hand at the Bronte helpdesk and we are fully qualified to manage and maintain all Microsoft, Symantec, McAfee and Dell products.

This adds up to a package of services that means you don't have to worry about being let down by technology as your business grows.

The Bronte Support package includes;

- Complete maintenance contract
- Monthly IT Health Check & report
- Full support for all Microsoft products
- Reliable virus and spam protection
- Dedicated Bronte Helpdesk
- Ongoing software updates
- Preventative issues management
- Seamless business growth management

For further information on support levels please contact us on 0845 0942464 or email [info@brontebusinessnetworks.co.uk](mailto:info@brontebusinessnetworks.co.uk)

